

WHY BECOME A MEMBER OF V.C.A.?

*Do You Ever Feel Lonesome? Have a Question?
No one understands your challenges like another cemetarian.*

HERE'S WHY!

Information:

- Financial issues
- General information about rules & regulations, cemetery forms, and record keeping that pertain to all cemeteries
- Plot layout & master planning
- Landscaping and lawn and monument care
- Federal and state legislation
- New England Cemetery Association & other cemetery-related organizations

Access To:

- Monument & foundation information (repair, cleaning, installation)
- Specialized supplier members with expertise in trust management, computerization, memorials, landscaping, vegetation, lawn care and related cemetery equipment
- VCA newsletter, "The Cemetarian"
- Newsletter supplier listings
- Website listings and links

Networking:

- Two meetings per year for all members (special features - lectures, guest speakers, supplier expo featuring new products, equipment & services)
- Problem Solving with assistance from other members
- Forum for making change at local and state levels
- Workshops and Field Trips

INQUIRIES AND COMPLAINTS

The Cemetery Consumer Service Council (CCSC), a national organization, was formed with the purpose of assisting consumers and cemetarians in the expeditious handling of inquiries and complaints. The Council was established to cover matters related to the final disposition of human remains and inquiries related to cemeteries. The establishment of the Council resulted from a joint project between the cemetery industry and the Federal Trade Commission.

Participation in the complaint resolution process is voluntary and without charge for both the consumer and the cemetery. The CCSC's decisions and recommendations are only advisory and not binding on any participant. However, when requested, the CCSC will fully cooperate with and assist local, state, or federal authorities or the consumer in any proceeding or other legal action that may be taken against a cemetery that refuses to adhere to the CCSC's decision.

The Vermont Cemetery Association Board of Directors is Vermont's representative committee of the CCSC and as such handles such inquiries and complaints in the state of Vermont. Contact VCA for further information and a CCSC brochure.

CHECK US OUT ON THE WEB:
www.vermontcemeteryassociation.org

*I am convinced that I need to
find out further about V.C.A.!*

Please send an application form to join and/or for further information to:

Name: _____

Cemetery/Business: _____

Address: _____

WEBSITE: _____

Email: _____

TEL: PHONE: _____

Signature: _____

Please Check:

For Cemeteries:

For Others:

- Religious
- Non-Profit
- Municipal
- Supplier
- Interested Party

Please clip and mail this form to:

Vermont Cemetery Association
Peggy Mullen, Sec./Treas.
111 Birchwood Drive
Berlin, VT 05602-9183